

Example #1

SCANNING (Stakeholders)

- Business owners – Tavern – Local area employees
- Police
 - Repeat visits, diverted from other areas
- Residents
- Patrons & visitors to area
- Public at large – i.e. drunk drivers
- Area gets bad rap or stigma
- Children, society in general
- Bar (tavern) owner/Employees
 - Lose business, disrupts operation of business, possible damage, injuries, lawsuits
- Patrons
 - Don't go to bar
- Neighbors
 - Noise, damage/vandalism
- Witnesses
 - Bad opinion of establishment, might get involved/injured, involuntarily have to testify
- Other bar owners
 - Take on bad customers, collaborate to solve problem if they serve food or not
- Neighboring businesses
 - Same as neighbors, don't want to be in area, encourages them to leave, aesthetics of storefront
- Neighboring Businesses/Home owner
- Law Enforcement
- First responders (EMT)
- Tavern Employees
- PERP's
- Licensing Agency
- City Code Enforcement
- City Manager
- City Council
- Customers
- Neighboring property
- Owners
- Homeowners
- Vehicle Owners
- Tax payers
- Fire Department
- Community
- DRAM Shop (insurance)

- Tavern employees/owner/manager
- Customers – patrons ruly and unruly
- Taxpayer/citizen

ANALYSIS (Problems exist)

- Socially acceptably
- Apathy
- Too many bars – lack of positive entertainment options
- Symptom of unemployment, stress, class prejudice, slow recovery after disaster, drugs
- Management
- Lack of preventative measures – i.e. not cutting people off
- Culture of bar – near college
- Neighborhood already rundown – so people add to it
- Low standards
- Who is involved (list)
- Determine cause
- Atmosphere/environment or people (type of neighborhood)
- Examine other bars for their tactics
- Not regulating alcohol intake of customers
- At what time of day are issues occurring, is there security?
- Police reports
 - Frequency of calls, type of calls, demographics: ages, gang related, domestic issues
- Tavern Policy
 - Cutting patrons off, Number of patrons allowed
- Type of entertainment
 - What was happening each time call came in
- Days of week of occurrence and time of day of occurrence
 - Happy hours, time bar closes, what point during the patrons visit are incidents occurring
- Where are incidents occurring
 - Inside, outside (immediate), Primary to tavern
- Other neighborhood activities
- Vandalism
- Fighting
- Intoxication arrests
- Noise
- Danger to passerby
- Drunk Driving
- Over Indulgence
- Accumulated Litter/Junk
- Broken Bottles
- Over serving alcohol
- Fights

- Depondence
- Neighborhood disruption
- Innocent victims
- Weapons
- Drugs
- Number of taverns in area
- Biker bar/gangs (bar reputation)
- Clothing (Dress Code)
- Same people causing fights?
- How much alcohol is provided?
- Who's calling
- Calls

RESPONSE (Steps to address)

- Live music (good) – great jukebox
- Lighting level – inside and out
- Karaoke
- Management – counseling – training
- License renewal fees vary based on number of incidents
- Neighborhood watch
- Fund for upgrades
- Positive working relationship between owners & police
- Bouncer
- Increase bar checks by police
- Time limit to remove graffiti on property
- Reinvest in property
- Breathalyzer as patrons leave
- Surveillance cameras and lighting
- Prevent repeat offenders from entering bars (Owners keep shared list)
- Increase inspections and police presence/patrols and Fire Marshall occupancy checks
- Provide incentives to patrons to not fight (self policing)
- Dress code
- Provide shuttle to parking
- Tavern Owner
 - How much served; proactive ideas (designated drivers), restrict time alcohol is sold, add more bouncers, restrict sales/access to bar, cut off alcohol sales at X time/close bar
- Neighborhood Watch
- Introduce more busing/cabs to remove patrons
- City
 - More lighting, better code enforcement
- Police

- Undercover, more presence, patrol officers
- Alcohol Licensing Entity
- Other tavern owners
 - Do they have similar problems
- Type of patrons frequent the bar
- Character of neighborhood/bar owner
- What type of security do they have/if any
- Age demographics
- Do servers have training
- What time of day (trouble) Happy Hour? Specials?
- How bar owners dealt with past issues
- Underage drinking
- Social demographics
- Holiday (does it only happen during special days?)
- What is located around the bar?
- Videotape, Security Cameras
- Hire security/more bouncers/extra weekends and holidays
- Police walk throughs
- Better staff training/how to recognize & stop serving someone whose had too much)
- Limiting drink specials shorten 'Happy Hours)
- Network that ID's problem patrons
- Report problem patrons (mandatory)
- Banning gangs and gang type clothing
- Jerk license
- Water drinks down
- Patrol – bary's
- Minimum drinks – cut people off

ASSESSMENT (Results)

- If patrons live in neighborhood and are invested, they will take care of it
- Development
- Street life
- Repairs – upgrades
- Decrease in offenses
- Change in clientele
- Less calls to Police from neighbors
- Other bar owners/neighbors have fewer problems
- Change in neighboring business activity
- New activities/entertainment is possible
- Better upkeep, less money spent on repairs
- Better reputation
- Sense of security
- Fewer Arrests

- Business still vibrant
- Less vandalism
- Neighbors happy
- Reduction in number of police calls
- Reduced violence/vandalism
- Survey bar owners
- Survey the neighborhood (for more people coming out of houses and going into bar)
- Calls for service to bar
- What calls were at bar
- Who, what, why when, where?
- Bouncers
- Same people
- Consequences for people arrested